

EVALUATION REPORT

(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency: Pakistan Single Window.
2. Method of Procurement: Single Stage Two Envelope.
3. Title of Procurement: Hiring of Customer Relationship Management/ Call Center Services.
4. Tender Inquiry No.: PSW/PROC/CRM/2020-21
5. PPRA Ref. No. (TSE): TS459905E
6. Date & Time of Bid Closing: 01/10/2021 at 1500 hours
7. Date & Time of Bid Opening: 01/10/2021 at 1530 hours
8. No of Bids Received: Three (03)
9. Criteria for Bid Evaluation: As Provided in RFP Documents.
10. Details of Bid(s) Evaluation:

Name of Bidder	Marks		Evaluated Cost (Total)	Rule/Regulation/SBD*/Policy/ Basis for Rejection / Acceptance as per Rule 35 of PP Rules, 2004.
	Technical	Financial		
Apollo Telecom	20	N/A	N/A	Technically disqualified due to not fulfilling the mandatory requirements/ eligibility criteria.
App in Snap Pvt. Ltd.	70	2.08	9,579,120/-	2 nd most advantageous bid.
Sybrid Pvt. Ltd.	94	20	994,500/-	The most advantageous bid.

SUCCESSFUL BIDDER: M/s Sybrid Pvt. Ltd.

11. Any other additional / supporting information, the procuring agency may like to share. N/A.

Signature: 

Official Stamp:

17-Dec-2021



*Standard Bidding Documents (SBD).